

# BATTERED BULL

Dr. Alessandro Sartore  
All Services Agency  
San Remo, Italy

08-October-2010

Dear Alex,

We have just arrived in South Florida after another great Mediterranean Season.

You and your team were instrumental in the success of our summer cruising season. As always, we had many schedule changes and your great team was able to quickly accommodate our frequent requests for port bookings, restaurant bookings and transportation bookings. Many of these requests were made with very short notice.

Everyone at All Services is always very courteous and helpful. Your team advised us and/or assisted us with port bookings, local transportation, spare parts acquisition, crew medical needs, mobile phone accounts, crew immigration issues, provisioning, clearance formalities and other local issues as we traveled throughout the Western Mediterranean. It was always nice to know that we had All Services to call upon if we ever had a question or a problem.

Thanks to you and your entire team for another great summer season in the Western Mediterranean. We look forward to working with you and the entire All Services team again in 2011.

Best Regards,



Jeff Ridgway  
Relief Captain  
M/Y Battered Bull

