



# ANNASTAR

George Town, Cayman Island  
Official Number 743669  
IMO Number 9620190

Dear Alex & Sara

18 November, 2013

We would like to express our gratitude to you and all your staff at All Services for your support, generosity and unrivaled dedication towards M/Y ANNASTAR during our busy Mediterranean season this year.

With ANNASTAR's first season in the Med since 1992, the many changes to marinas, vendors, staff, and especially the legalities and regulations that are ever challenging captains of luxury yachts, you and your staff at All Services helped take the load and stress off our shoulders.

From the first day, your professionalism and persistence in accommodating our continuous last minute changes were tremendous. Everything from dockage, friendly greetings at each port, guided tours and translators, to fueling, provisions, customs clearances and restaurant recommendations, your staff provided us and our guests a seamless overall experience of the Mediterranean.

Throughout Spain, France, Italy, Croatia, Montenegro, Malta and Gozo, you and your staff upheld your policy of "24 hours a day, 7 days a week at your disposal".

I recommend any captain operating in Mediterranean waters to have All Services and their staff by their side throughout the season. We will most definitely be calling upon your services for our return to the Med.

We would like to wish All Services all the success in the future.

Kindest Regards.

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